



BOARD & EXECUTIVE

QUALITY LEARNING SERIES

Friday, June 1, 2012 4:00 – 8:30 pm

TIME	TITLE	FACULTY
3:30 – 4:00 pm	Registration	
4:00 – 4:05 pm	Welcome Message	Vancouver Coastal Health
4:05 – 4:25 pm	Provincial Strategy for Improving Care: Clinical Care Management BC has undertaken an ambitious Innovation and Change Agenda to address challenges faced by the health system. This session will provide an overview of the Clinical Care Management Strategy, a key part of this agenda, which is improving clinical practice through evidence-based guidelines.	Elaine McKnight, CMA Associate Deputy Minister & Chief Administrative Officer BC Ministry of Health
4:25 – 6:15 pm	The Clinical Mission at Intermountain Healthcare is Our Mission This session will provide a comprehensive understanding of Intermountain Healthcare's approach to its mission and work of clinical integration. The theoretical underpinnings, journey and evolution of Intermountain's approach to clinical improvement will be shared, including the role of the Board.	Brent James, MD, MStat Chief Quality Officer & Executive Director Institute for Healthcare Delivery Research Intermountain Healthcare
6:15 – 7:30 pm	Dinner	
7:30 – 8:30 pm	Applying the Intermountain Healthcare Approach to the BC Context Through small group discussions, this interactive session will provide an opportunity to reflect on Intermountain's approach to clinical improvement and the opportunities that we might explore within the British Columbia context.	Facilitator: Lucy Savitz, MBA, PhD Director of Research and Education Institute for Healthcare Delivery Research Intermountain Healthcare



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Saturday, June 2, 2012 7:30 – 4:00 pm

TIME	TOPIC	FACULTY
7:30 – 8:30 am	Breakfast	
8:30 – 9:00 am	Quality Improvement and Data Systems This session will explore the principles behind small tests of change, the data systems that accompany processes, and incorporating clinical effectiveness.	Lucy Savitz, MBA, PhD Director of Research and Education Institute for Healthcare Delivery Research Intermountain Healthcare
9:00 – 9:30 am	Intermountain Integrated Care in Action: Surgery This session, using surgery as an example, will share the story of Intermountain's journey to improvement through data managements, system design and the successes and challenges that occurred along the way.	David S. Jevsevar, MD, MBA Chair, Orthopedics Development Team & Chair, Surgical Program, Southwest Region Intermountain Healthcare
9:30 – 10:00 am	Intermountain Integrated Care in Action: Sepsis This session, using sepsis as an example, will share the story of Intermountain's journey to improvement through data managements, system design and the successes and challenges that occurred along the way.	Todd Allen, MD, FACEP Assistant Quality Officer & Medical Director Emergency Department Development Team Intermountain Healthcare
10:00 – 10:30 am	Break	
10:30 – 11:30 am	Facilitated Table Activity Health authorities will work in small groups to explore how Intermountain's Integrated Care process approach can be applied to BC's current clinical improvement efforts such as Clinical Care Management.	Facilitator: Lucy Savitz, MBA, PhD Director of Research and Education Institute for Healthcare Delivery Research Intermountain Healthcare
11:30 – 12:30 pm	Lunch	
12:30 – 12:50 pm	BC Credentialing: Changes in Response to the Radiology Review An overview of the current context and approach to physician credentialing within BC resulting from the recent review into the province's radiology services.	Heather Davidson, PhD Assistant Deputy Minister Innovation & Planning BC Ministry of Health
12:50 – 1:30 pm	Intermountain Healthcare's Approach to Physician Credentialing & Accountability This session will share how Intermountain Healthcare aligns incentives for physicians toward achieving its health care mission.	David S. Jevsevar, MD, MBA Chair, Orthopedics Development Team & Chair, Surgical Program, Southwest Region Intermountain Healthcare
1:30 – 2:15 pm	Discussion on Physician Credentialing & Accountability This interactive session will provide an opportunity to reflect on Intermountain's presentations.	David S. Jevsevar, MD, MBA Chair, Orthopedics Development Team & Chair, Surgical Program, Southwest Region Intermountain Healthcare



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TIME	TOPIC	FACULTY
2:15 – 2:45 pm	Break	
2:45 – 3:45 pm	Insights from Care Process Presentations – Exploring Opportunities for Application in BC <p>This interactive session will provide opportunities for health authorities to explore ideas and strategies learned through the session and develop action plans for moving to implementation.</p>	Facilitator: Lucy Savitz, MBA, PhD Director of Research and Education Institute for Healthcare Delivery Research Intermountain Healthcare Christina Krause, MSc Executive Director BC Patient Safety & Quality Council
3:45 – 4:00 pm	Moving Forward & Next Steps	Doug Cochrane, MD, FRCSC, FAAP Provincial Patient Safety & Quality Officer & Chair BC Patient Safety & Quality Council