



Agenda

Thursday, February 27, 2014 | 0800 – 1200

0800 – 0825	Quality Forum Welcoming Remarks The Honourable Terry Lake
0825 – 0915	Opening Plenary Presentation Patient-Centred Culture: How to Get It and What to Avoid – An Experience of the NHS Robert Francis QC
<i>Transition to Board and Executive Quality Learning Series – Closed Session</i>	
0930 – 0940	Welcome & Reflections on Robert Francis' Plenary Presentation Doug Cochrane, BC Patient Safety & Quality Council
0940 – 1030	PART I: Achieving Balance between Quality and Cost – What Does It Take? Group Exercise: Tables include a mix of participants from different organizations. Discussion Questions 1) Using your organization as an example, what strategy or strategies are you using to improve quality and reduce costs? In particular, what opportunities are you aiming for that will transform the system versus achieve incremental change only? 2) Using your organization as an example, describe methods for ensuring that the Board is effective in overseeing and driving quality and improvement in your organization.
<i>Break</i>	
1100 – 1130	PART II: Mid Staffordshire – Could It Happen Here? Group Action Planning: Tables include participants from the same organization. Discussion Questions 1) How can we go about assessing ourselves to know if we are at risk of our own Mid Staffordshire here? 2) How do we know what we think we know about quality and safety in our organization? What could be happening that we are not picking up on?
1130 – 1200	Reflections on Discussion Groups Large Group Discussion: Facilitated by Robert Francis QC and Doug Cochrane, BC Patient Safety & Quality Council

Transition back to main Forum



Quality Forum 2014

INSPIRE • COLLABORATE • ACT