

Conversations That Matter

Wednesday May 9, 2018 | 1230 - 1330 PST | [WebEx](#)

1230-1235	Welcome and Background	Stephanie Massot Leader, Innovation & Engagement <i>BC Patient Safety & Quality Council</i>
1235-1300	Sustaining Collaboration: How Authenticity Makes a Difference	Dr. Darrin Hicks Department of Communication Studies <i>University of Denver</i>
1300-1310	“Conversations That Matter” Resource: Tools for Patients and Providers	Stephanie Massot Leader, Innovation & Engagement <i>BC Patient Safety & Quality Council</i>
1310-1325	“What Matters to You?” Stories from the Past to Plan for the Future	Edwina Nearhood Patient Partner, Patient Voices Network <i>Fort St. John</i>
1325-1330	Thank You, BC!	Stephanie Massot Leader, Innovation & Engagement <i>BC Patient Safety & Quality Council</i>

Conversations That Matter

Ask What Matters. Listen to What Matters. Do What Matters.

To join the Conversations That Matter Webinar

1. Go to <https://bcpsqc.webex.com/> and select Conversations That Matter
2. Enter your name and email address.
3. Enter the session password: **BCPSQC**
4. Click “Join Now.”
5. Follow the instructions that appear on your screen.

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