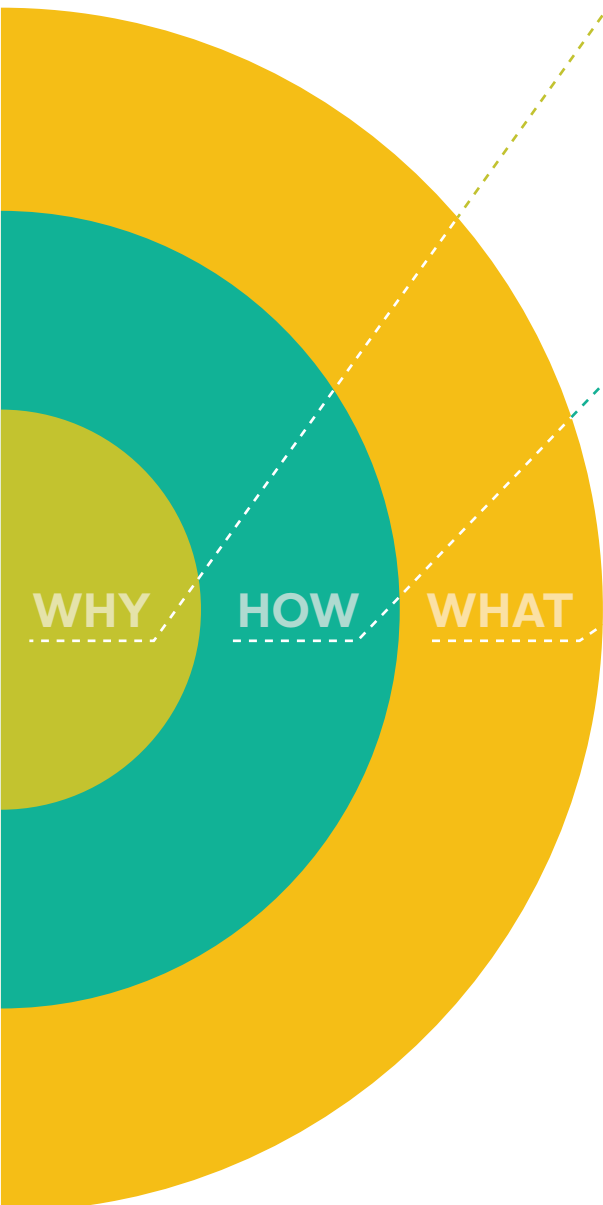


# TEAM-BASED CARE ADVISORY GROUP

## Shared Purpose



### WHY

Quality<sup>1</sup>, person and family-centred and collaborative care that provides the right care, at the right time and in the right place, in a sustainable system.

EFFECTIVENESS  
APPROPRIATENESS  
RESPECT

ACCESSIBILITY  
SAFETY

EQUITY  
EFFICIENCY

### HOW

A multi-tiered support system and multi-directional communication platform to provide active change management support and resources for communities and teams.

### WHAT<sup>2</sup>

What Values Will Guide Our Work?

PERSON-CENTRED  
QUALITY

EQUITY  
TRUST

HUMILITY

What Does Success Look Like for TBC in BC?

*"Achieving a higher standard by setting a higher bar, together."*

Team-based primary care that supports transitions to other areas of care and achieves the quadruple aim of:

IMPROVED PATIENT EXPERIENCE  
IMPROVED CLINICIAN EXPERIENCE

LOWER COSTS  
BETTER OUTCOMES

What Does Our Success Look Like as an Advisory Group?

Accelerate the transition to quality, team-based care with patients and providers as equal partners. Provide systems of support for local action and change.

## TEAM-BASED CARE

teambasedcare.ca  
teambasedcare@bcpsqc.ca

Organizations involved: BC College of Family Physicians, BC Family Doctors, BC Patient Safety & Quality Council, Divisions of Family Practice, Doctors of BC, First Nations Health Authority, General Practice Services Committee, Interior Health, Island Health, Midwifery Association of BC, Ministry of Health, Nurses and Nurse Practitioners of British Columbia, Patient Voices Network, Rural Coordination Centre of BC, UBC – Innovation Support Unit.

<sup>1</sup>According to the BC Health Quality Matrix, "quality is made up of seven dimensions. Five dimensions focus on the individual experience from a person and publication perspective: Respect, Safety, Accessibility, Appropriateness and Effectiveness. Two dimensions focus on the performance of the system in which health and wellness services are delivered: Equity and Efficiency."

<sup>2</sup>The detailed "what" will be further fleshed out in future advisory group meetings.