

# Wise Crowds

Crowd source your problem with observations from others  
(20 minutes)

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## Invitation:

Briefly describe a problem that you would like assistance with. Participants will act as consultants to assist you in solving your problem.

## Space and Materials:

- Breakout Groups of 3 or 4
- Client needs paper to take notes

## Participant Distribution:

- Everyone in the group is included and engaged simultaneously
- Everyone has an equal opportunity to contribute

## Group Configuration:

- One person volunteers to be the client (to turn off video cam during discussion) and ask for help.
- Others assist in solving the problem or generating ideas to assist.



## Steps and Timing:

1. Assign roles: Client, Time Keeper (if necessary), Problem solvers
2. Problem is posed by client (3 min)
3. Group is given time to clarify with questions (2 min)
4. Client turns off video camera so they are not part of the problem solving. Client takes notes.
5. Discussion begins. Client takes notes. (10 min)
6. Client turns back around and gives feedback about suggestions. (5 min)

## Field Notes: