

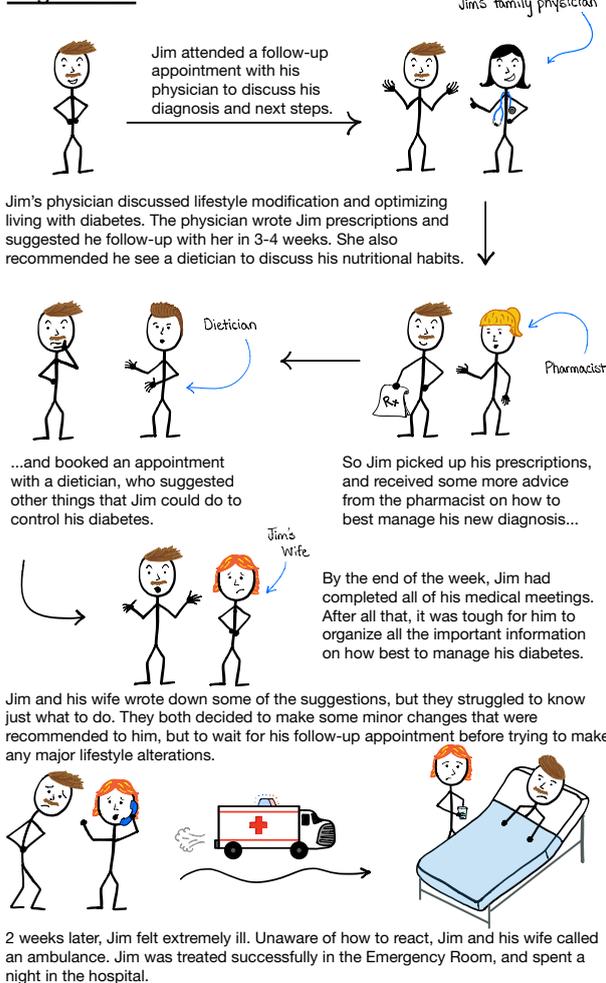
**Team-Based Care:** the provision of health services to individuals, families, and/ or their communities by two or more health providers who work collaboratively with patients and caregivers to the extent preferred by each patient, to accomplish shared goals within and across settings to achieve coordinated high-quality care.

Naylor et al, 2010

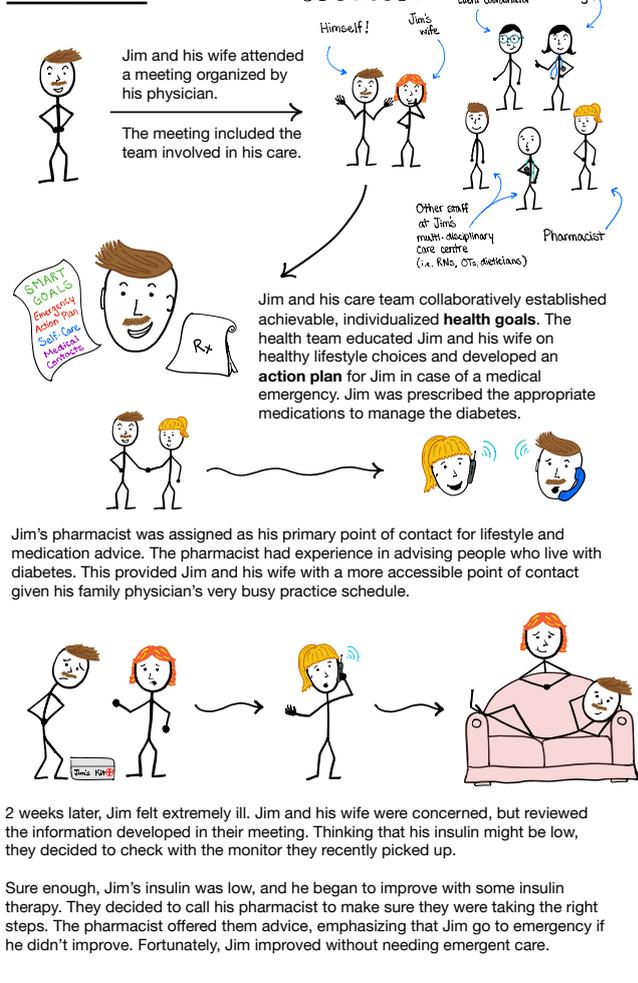
My hope for healthcare is the evolution of a team-based, patient-centred system, which lends itself to equal, accessible, individualized, and multi-disciplinary care.

Today we're going to follow the medical journey of **Jim**. Jim is a 62-year-old male trying to navigate the healthcare system with a new diagnosis of Type 2 Diabetes. We're going to explore what a part of his journey might look like through both a segmented and a team-based care system.

**Segmented**



**Team-Based**



Currently, healthcare is primarily delivered through a segmented system across BC and Canada. Advancing patient-centred care depends on the development of a comprehensive team-based system. Just some of the many evidence-based benefits that accompany team-based healthcare administration, include:

- Improved Job Satisfaction
- Reduced Physician Burnout
- Improved Patient Outcomes
- Improved Care Coordination
- Improved Staff Retention
- Improved Patient Satisfaction
- Reduced Long-Term \$ Costs
- Encouraged Patient Participation

My hope for healthcare is a mode of delivery that harnesses the potential of patients, caregivers, and providers. It is one that encourages open professional communication, improving efficiency across all disciplines. My hope for the future of healthcare is collaborative services, tailored to fit the individual needs of each patient.