



Leadership in Advancing the Patient Voice

Note: This document is NOT a nomination form. It is intended only as a reference to help you choose a category for your Quality Awards nomination and understand the information you will need to provide. Nominations must be submitted using our online nomination platform. We do not accept Word/PDF nominations via email.

PHASE 1

Provide a 500-Word Summary

Tell us about your nominee. Your description should include the following:

1. The nominee
2. Why the nominee became involved in patient engagement
3. How the nominee supported collaborative efforts and/or advanced the patient voice
4. How the nominee demonstrated effective leadership
5. How the nominee inspires others

Judging Criteria

Judges will score your summary based on the following framework. Summaries which score an average of 30 and above will be invited to move on to phase 2 of the nomination process.

CONTEXT & RELEVANCE (10): The context in which the nominee's work took place is clearly defined, including why they became involved in patient engagement.

INTERVENTION (20): How the nominee supported collaborative efforts and/or advanced the patient voice is described.

LEADERSHIP (10): The way in which the nominee demonstrated effective leadership is described.

INSPIRATION (10): The way in which the nominee inspired others is described.

PHASE 2

Nomination Questions

If you are invited to move on to phase 2, these are the questions you will be asked to answer:

Section 1: Impact

Briefly summarize the nominee's work. **(150 words maximum)**

Why did the nominee become involved in patient engagement? **(500 words maximum)**

How did the nominee support collaborative efforts and/or advance the patient voice in order to address challenges in the health care system? **(1,000 words maximum)**

Section 2: Leadership

How has the nominee demonstrated effective leadership? **(500 words maximum)**

Section 3: Inspiration

How has the nominee inspired others to engage in efforts to improve quality of care, and/or inspired health care providers to seek opportunities to engage patients, family members or caregivers? **(1,000 words maximum)**

Judging Criteria

Judges will score nominations based on the following framework.

1. Impact	/ 15
<p>Contributions by patients, caregivers and family members to improve care take many forms. Scoring in this category will consider how the nominee supported collaborative efforts and advanced the patient voice to address challenges in the health care system.</p>	
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2. Leadership	/ 15
<p>This category considers how the nominee motivated and supported others to work together in pursuit of a common goal. Examples include supporting others to participate in improvement activities, eliminating power imbalances, demonstrating characteristics such as honesty and integrity, creating connections, and fostering an environment that encourages everyone to contribute.</p>	
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3. Inspiration	/ 15
<p>The nominee inspired patients, caregivers or family members to engage in efforts to improve quality of care; inspired health care organizations to seek opportunities to engage patients, caregivers or family members; and/or inspired both of these groups to work together in collective action. The nominee's volunteerism demonstrated a commitment to and passion for improving health care for members of their community.</p>	
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4. Quality of Submission	/ 5
<p>The submission contains minimal spelling and grammatical errors, jargon and acronyms. The submission is presented coherently.</p>	
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Total	/ 50
