

What Matters To You: A Person- And Family-Centred Approach To Virtual Care

Ask What Matters - Listen to What Matters - Do What Matters

Better health outcomes occur when you ask what matters. There are many ways to ask patients what matters to them:

- What is most important to you at the moment?
- Is this virtual appointment meeting your needs?
- What would you like to achieve in our time together?

- What can be done to best support you in your care?
- How can I make sure that you feel safe during our time together?

