



Quality Academy Online – Virtual Synchronous Sessions Schedule

COHORT 3: APRIL 2022 – JANUARY 2023

All virtual synchronous sessions are mandatory attendance and will be held from 9am to 12pm on the dates indicated; please see exception below for Program Capstone on January 10, 2023.

Date	Topic
April 19, 2022	Orientation & Welcome
April 26, 2022	Defining Quality
May 3, 2022	The Process for Improvement 1: Comparing Models
	Group Mentoring 1
May 10, 2022	Managing Projects
May 17, 2022	Measurement for Improvement 1: Getting Started with Measurement
June 7, 2022	The Process for Improvement 2: Sustainability for Improvement
	Measurement Coaching 1 (optional)
June 14, 2022	Process for Improvement 3: Developing, Testing and Implementing Improvements
	Group Mentoring 2
June 21, 2022	Measurement for Improvement 2: Measurement Tools to Understand
July 5, 2022	Process Mapping for Improvement
	Measurement Coaching 2 (optional)
July 12, 2022	Engaging People 1: Patients, Families and Caregivers
July 19, 2022	Culture - Driver for Improvement
	Group Mentoring 3
Aug 9, 2022	Leadership & Framing for Engagement

	Measurement Coaching 3 (optional)
Aug 16, 2022	Engaging People 2: Clinicians & Physician
Aug 23, 2022	Process & Systems Thinking 1: Human Factors, Resilience and Reliability
	Group Mentoring 4
Sept 6, 2022	Process & Systems Thinking 2: Managing Change in a Complex System
	Measurement Coaching 4 (optional)
Sept 13, 2022	Coaching & Mentoring for Improvement
Sept 20, 2022	Process & Systems Thinking 3: Design Thinking for Innovation
	Group Mentoring 5
Oct 4, 2022	Measurement for Improvement 3: Understanding and Addressing Variation
Oct 11, 2022	Strength Deployment Inventory - Part 1
Oct 18, 2022	Strength Deployment Inventory - Part 2
Nov 1, 2022	Measurement for Improvement 4: Application of Control Charts
Nov 8, 2022	Process & Systems Thinking 4: Rethinking Methods of Inference & System of Profound Knowledge
	Measurement Coaching 5 (optional)
Nov 15, 2022	Communications for Improvement
Nov 22, 2022	Measurement for Improvement 5: Value Based Health Care
Dec 6, 2022	Teaching Improvement
	Measurement Coaching 6 (optional)
Dec 13, 2022	The Process for Improvement 4: Spreading Improvement
	Group Mentoring 6
Jan 10, 2023	Program Capstone: Presenting your Quality Improvement Project <i>*Presentations will be held between 9am-4pm, a detailed schedule will be available closer to the date</i>
Jan 17, 2023	Program Close – Moving Forward in your Role