**AREAS OF CARE**

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| BC PATIENT SAFTEY& QUALITY COUNCILBRITISH COLUMBIA**HEALTH QUALITY****M A T R I X** | **DIMENSIONS OF QUALITY** |
| **RESPECT****Honouring a person’s choices, needs and values** | **SAFETY****Avoiding harm and fostering security** | **ACCESSIBILITY****Ease with which health and wellness services are reached** | **APPROPRIATENESS****Care that is specific to a person’s or community’s context****INDIVIDUAL PERSPECTIVE SYSTEM PERSPECTIVE** | **EFFECTIVENESSCare that is known to achieve intended outcomes** | **EQUITY****Fair distribution of services and benefits according to population** needs | **EFFICIENCY****Optimal and sustainable use of resources to yield maximum value** |
| **OPTIMIZING THE EARLY YEARS****Advancing early development and maternal health and wellness** |  |  |  |  |  |  |  |
| **STRENGTHENING HEALTH & WELLNESS****Promoting well-being and preventing injury, illness and disability**  |  |  |  |  |  |  |  |
| **RETURNING TO HEALTH & WELLNESS****Getting better when faced with acute illness or injury**  |  |  |  |  |  |  |  |
| **LIVING WITH ILLNESS OR DISABILITY****Care and support for living with chronic illness and/or disability** |  |  |  |  |  |  |  |
| **COPING WITH TRANSITION FROM LIFE****Planning, care and support for life-limiting illness and bereavement**  |  |  |  |  |  |  |  |

*BC Patient Safety & Quality Council. BC Health Quality Matrix [Internet]. 2020. Available from: https://bcpsqc.ca/matrix*