**AREAS OF CARE**

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| BC PATIENT SAFTEY & QUALITY COUNCIL BRITISH COLUMBIA **HEALTH QUALITY** **M A T R I X** | **DIMENSIONS OF QUALITY** | | | | | | |
| **RESPECT**  **Honouring a person’s choices, needs and values** | **SAFETY**  **Avoiding harm and fostering security** | **ACCESSIBILITY**  **Ease with which health and wellness services are reached** | **APPROPRIATENESS**  **Care that is specific to a person’s or community’s context**  **INDIVIDUAL PERSPECTIVE SYSTEM PERSPECTIVE** | **EFFECTIVENESS  Care that is known to achieve intended outcomes** | **EQUITY**  **Fair distribution of services and benefits according to population** needs | **EFFICIENCY**  **Optimal and sustainable use of resources to yield maximum value** |
| **OPTIMIZING THE  EARLY YEARS**  **Advancing early development and maternal health and wellness** |  |  |  |  |  |  |  |
| **STRENGTHENING HEALTH & WELLNESS**  **Promoting well-being and preventing injury, illness and disability** |  |  |  |  |  |  |  |
| **RETURNING TO  HEALTH & WELLNESS**  **Getting better when faced with acute illness or injury** |  |  |  |  |  |  |  |
| **LIVING WITH ILLNESS  OR DISABILITY**  **Care and support for living with chronic illness and/or disability** |  |  |  |  |  |  |  |
| **COPING WITH TRANSITION FROM LIFE**  **Planning, care and support for life-limiting illness and bereavement** |  |  |  |  |  |  |  |

*BC Patient Safety & Quality Council. BC Health Quality Matrix [Internet]. 2020. Available from: https://bcpsqc.ca/matrix*