



MANAGER, STRATEGIC INITIATIVES

Full-time

Location: within BC

Salary Range: \$92,720 - \$133,286 per year

Closing Date: Open Until Filled

BCPSQC is committed to an equitable, diverse and inclusive workforce. We recognize that there are a variety of experiences that contribute to the overall qualifications for each role. If you feel that you could excel in this position, but do not necessarily meet the formal requirements, we want to hear from you!

In particular, we encourage women; First Nations, Métis and Inuit persons; members of visible minority groups; persons with disabilities; persons of any sexual orientation or gender identity and expression; and all those who may contribute to the further diversification of ideas at the Council to apply.

ROLE SUMMARY

The BC Patient Safety & Quality Council builds a foundation of quality, provides advice and makes recommendations to the Minister of Health on matters related to patient safety and quality of care in all health care sectors. The Council brings health system stakeholders together in partnership to promote and inform provincially coordinated, innovative, and patient- and family-centred approaches to patient safety and quality in British Columbia.

Reporting to the Director, Analytics & Strategic Initiatives, the Manager, Strategic Initiatives works collaboratively with key external stakeholders to develop, manage and lead strategic initiatives aligned to the Council's strategic plan. The Manager builds relationships within the health system, including the Ministry of Health, health authority senior leaders and others in efforts to convene health system stakeholders to address emergent challenges, set standards for high-quality care and manage reviews as requested by the Minister of Health. As part of the Council's leadership team, and in partnership with key provincial partners, this role contributes to the overall development and identification of priorities, operational and strategic plans.

KEY ACCOUNTABILITIES

- In consultation with the Director, the Manager oversees the development of an annual workplan for the strategic initiative team that responds to the Council's strategic plan, government priorities, emergent quality issues and international evidence on potential gaps in care.
- Convenes expert groups to examine gaps in the quality of care identified through analytic efforts, and determine appropriate actions for improvement.
- Oversees all aspects of human resource management for the Strategic Initiatives team including performance assessments, appraisals, conflict resolution, and the recruitment of staff.
- Sets priorities for and oversees a team that synthesizes evidence and aligns multiple ideas and strategies to develop tools and resources to support strategic initiatives (including, but not limited to: reports, topic materials, web-based tools, position, policy and white papers and other documents).
- Manages consultant contracts including request for proposal (RFP) development, assessment of contracting bids and proposals, awarding, monitoring and evaluating performance.
- Oversees the development of provincial quality standards for clinical conditions or populations identified by Leadership Council.
- Participates in provincial working groups and committees to provide expert advice on matters related to health care quality.
- Develops and monitors an annual budget for the strategic initiatives team. Responsibilities include monitoring budget performance, planning and adjusting deliverables to meet annual targets, approving expenditures and

preparing summaries for fiscal reporting. Liaises with representatives of finance in addition to the Director, on budget matters.

QUALIFICATIONS

A level of education, training, and experience equivalent to a Master's degree in a relevant discipline and five (5) years of experience within the health care sector, with successful contribution and leadership on provincial quality and safety initiatives.

Demonstrated ability to communicate effectively both verbally and in writing; build trust and relationships with key stakeholders and partners (health authorities, government, quality and safety organizations at the provincial and national level and others) to meet mutual goals; lead negotiations and diffuse conflict and/or confrontational situations in a tactful and diplomatic way; supervise and facilitate the activities of a team; manage patient partner/staff/health care partner relations; build consensus with diverse stakeholder groups with demonstrated leadership and change management skills; interpret relevant data and draw logical conclusions using deductive reasoning and critical thinking; lead analyses and develop strategies to address changes required; facilitate and present to large groups (with an emphasis on adult education models); anticipate obstacles, use logic to make conclusions and develop appropriate courses of action; use a variety of influence styles and tactics appropriate to the context to influence thinking, attitudes and behaviours; practice in a way grounded in cultural humility; plan and organize daily work priorities and the activities of the team; establish courses of action for self and others that are results-oriented.

Send resume and cover letter to:

careers@bcpsqc.ca

Closing date: Open until filled.

As per the current Public Health Order, full vaccination against COVID-19 is a condition of employment with the BC Patient Safety & Quality Council as of October 26, 2021.

Note: Only short-listed candidates will be contacted; others will be kept in our database for future consideration.