Vancouver Coastal Health – Recruitment Services
careers.vch.ca
vchjobs@vch.ca

Program Advisor, Physician Quality

Job Description

Job Title:	Program Advisor, Physician Quality
Work Site:	Corporate Admin-520 W 6th
Status:	Regular Full Time
Start Date:	As soon as possible
Hours:	0900-1700
	Days off: Saturday, Sunday, Statutory Holidays
Salary:	$39.77 - $57.17 per hour
Reference#:	168882-cmc

Come work as a Program Advisor, Physician Quality with Vancouver Coastal Health (VCH)!

Vancouver Coastal Health is looking for a Program Advisor, Physician Quality to join the Regional Quality Improvement team. Apply today to join our team!

As a Program Advisor, Physician Quality with Vancouver Coastal Health you will:

- Develop, lead, and coordinate projects, feasibility studies and business cases involving analysis around physician quality.
- Play a lead role in appropriateness of care analysis, integrating clinical data with other sources of evidence, and assessment of alternate service delivery and practice models.
- Be an integral member of the interdisciplinary team that provides decision support to promote physician performance improvement to improve patient outcome and quality.
- Have key partnership are with physician leads, executive, and senior level management across Vancouver Coastal Health (VCH) and Providence Health Care (PHC), Decision Support staff, Quality and Patient Safety staff, and interdisciplinary project team members.

QUALIFICATIONS:

Education & Experience

- Master's Degree in Health Administration, Health Planning, Business Administration or Behavioural Sciences
- Supplemented by postgraduate course work in health care planning or health policy development and analysis.
- Five (5) to seven (7) years' recent, related experience in senior level planning or program development in healthcare or social services, or an equivalent combination of education,

training and experience. Certified Six Sigma Green Belt (ASQ or recognized institution) or PMP/CaPM/PMI-SP are assets.
- In this role, travel within the local and geographic area may require the use of a vehicle.

Knowledge & Abilities

- Competent decision making that manages and considers the potential impact to health authority service provision, client care, unionized and non-contract staff deployment, and financial implications, as well as considers industry trends, Ministry of Health initiatives, and government directions.
- Identifies, collects and analyzes relevant information, including industry-wide assessments and research, to support the health planning, sustainable improvement, and modeling needs of the organization.
- Demonstrated experience and ability to work with and support physicians and clinicians.
- Expertly understands health systems information, health services operations, and external health care environment to appropriately analyze complex information, research, and policy mandates.
- Provides expertise and support in the development of organizational goals and objectives, performance indicators, appropriate databases and statistical and analytical tools.
- Displays comprehensive knowledge of project management principles and methodologies and ability to coach team members on these skills.
- Maintains a thorough understanding of available resources for projects and applicable stakeholder groups, provides feedback and detailed analysis on project processes and makes recommendations as required.
- Working knowledge of SQL, server, SQL queries, R, Tableau, data cleaning is a strong asset.
- Utilizes initiative, vision, independent thinking and creative problem-solving abilities to implement project plans and realize project completion.
- Works effectively under time pressure to meet deadlines, balance work priorities and resolve problems in a timely manner.

As per the current Public Health Orders (Long Term Care/Seniors Assisted Living Provincial Health Officer Order and the Health Sector Order), as of October 26, 2021, all employees working for Vancouver Coastal Health must be fully vaccinated for COVID-19. Proof of vaccination status will be required.

WHY JOIN VANCOUVER COASTAL HEALTH?

VCH is a world class innovator in medical care, research and teaching, delivering service to more than one million BC residents. At VCH, we embrace thinking boldly, taking smart risks, and "going first" when we believe it will lead to the best possible outcomes for patients and their families. We invite you to join us in creating healthy lives in healthy communities by showcasing our passion for care, connection to the communities we serve and our culture of teamwork that makes VCH a great place to work.

- Comprehensive health benefits package, including MSP, extended health and dental and municipal pension plan
- Grow your career with employer-paid training and leadership development opportunities
- Wellness supports, including counselling, critical incident and innovative wellness services are available to employees and their immediate families
- Award-winning recognition programs to honour staff, medical staff and volunteers
- Access to exclusive discount offers and deals for VCH staff

Diversity, equity, and inclusion are essential to our goals of creating a great place to work and delivering exceptional care. We acknowledge and accommodate unique differences and ensure special measures are in place so that all prospective and current employees are given an opportunity to succeed.

We are committed to building a representative workforce and encourage applications reflecting diversity of sex, sexual orientation, gender identity or expression, racialization or ancestry, disability, political belief, religion, marital or family status, age, and/or status as a First Nation, Metis, Inuit, or Indigenous person.

Vancouver Coastal Health is proud to be recognized as one of Canada's Top 100 Employers in 2022.

Please note that a resume is required to apply to this posting.

Hours of Work may vary due to project requirements.

Only short-listed applicants will be contacted for this posting.

Apply online today at careers.vch.ca